

# Northwest Outlook

 **hfma**™ washington / alaska chapter  
healthcare financial management association

May - June



**2004**



## Officers 2004-2005

Gregg Terreson, President  
Eric Teshima, President-Elect  
Lee Johnson, Secretary  
John Nutter, Treasurer  
Bob Hinman, Immediate Past President

## Board Members 2004-2005

Grant Baumgartner  
Brad Becker  
Doug Bishop  
Peggy Figy  
Marcy Nicol  
Charles Brown  
Mike De Luca  
Greg Moga  
Eric Moro  
Dennis Stillman

### Editorial Policy

Opinions expressed in articles or features are those of the author and do not necessarily reflect the view of the Washington/Alaska Chapter, the Healthcare Financial Management Association, or the Editor. The Editor reserves the right to edit material and accept or reject contributions whether solicited or not. All correspondence is assumed to be a release for publication unless otherwise indicated.

### Publication Objective

The NW Outlook is the official publication of the Washington/Alaska Chapter Healthcare Financial Management Association. Our objective is to provide members with information regarding Chapter and national activities, with current and useful news of both national and local significance to healthcare finance professionals and to serve as a forum for the exchange of ideas and information.

## President's Message



Gregg Terreson  
Chapter President

***Welcome to another year of HFMA. For those of you who have been with us for a while, thanks for your continued support. For those of you who are joining us for the first time, welcome!***

There are nearly 750 members in our chapter and many of you are just unable to get to the meetings and so have no idea who I am. So here is my story.

I am currently the CFO of Kindred Hospital Seattle. I grew up in the suburbs of New York City and went to the State University at Albany (where I was an accounting major from day one). Out of college in June 1976, I took a job with Hertz (the "OJ" car rental company) as an internal auditor. Armed with an Air Travel and Diners Club card, I was sent all over the country to make sure you really did initial the "Denies extra damage insurance box".

One of the places I worked in was Seattle. So

after 4 years and nearly 40 states of travel, I moved to Seattle to attend the University of Washington in Seattle for a MBA. In early 1982 I joined Arthur Andersen in the management information systems division.

Now mainframe systems work was not quite my strength but early on I was assigned to work on PRSB - which was the mainframe based Hospital Commission budget package that many of your facilities used before there were PC's. So there was my entry to healthcare - through Arthur Andersen - how unique. After two years of IS work, I decided it was time to get back into finance. And given that I actually knew what PRSB was (and anyway I was young and cheap back then), I was

*continued on next page...*

[www.waakhfma.org](http://www.waakhfma.org)

## Contributing Writers

Peggy Figy  
Bob Hinman  
Tom Muller  
Gregg Terreson  
Eric Teshima

**THANK YOU!!!**

...continued from previous page

hired in June 1984 as the controller of Highline Community Hospital in beautiful Burien. Initially given responsibility for both Accounting and Data Processing (and even the Business Office for a couple of years), as Highline (and my job) grew the non accounting jobs were passed off to others.

It was also in 1984 that I joined HFMA. And like many of you, I attended an occasional meeting but did not get involved for over 7 years. And it was not until I had one of those "so how do I actually become a CFO" talk with my boss at Highline did I become more involved. He told me 3 things: (1) attend a Dale Carnegie course (sounds really corny) but it was helpful beyond all expectations (2) become certified in HFMA (which I did a few years later) and (3) get more involved in HFMA.

So I started to regularly attend the LCC meetings and even the some of the Board meetings. In 1996 I was voted on the Board and after two years I was nominated to run for treasurer where I have the distinct honor to be the last person in the chapter to actually lose a treasurer's election. After that we went to the Soviet style of electing the treasurer (only one candidate). Three years later my name showed up on the ballot and this time you were stuck with me.

In May, 1999 I became the CFO at Kindred Hospital Seattle (at that time known as Vencor). Located at the site of the old Waldo Hospital at Northgate, I traded a long and unpredictable commute from Shoreline to Burien to a much shorter jaunt to Northgate. Oh - and along the way I married a Seattle born native and had three children along the way, one now in college and two in high school.

Now that's enough about me.

You know when we plan meetings for the chapter, we are excited when more than 100 people come to a meeting and thrilled when we reach 150. But for all the meetings we have, only 250 or one third of you actually attended a meeting last year. And I can relate - I have been a member of the Washington State Society of CPA's for 20 years and have only gotten as far as reading the magazine.

And I know that many of you due to budget and time constraints are unable to attend any HFMA events. And I understand. Ideally, I look at my role as president to provide the speakers and the topics that will be so compelling that you want to come. But I realize that not all of you can attend. But I think that we can do better than the one third that currently attends and it is up to us to provide the programming that would make it worth your while to come. It is important to me that you find value in your HFMA membership and that you can get more out of it than you put in.

Here are some of the things we are doing this year:

- (1) We are holding a one day meeting in Anchorage on October 13 as a part of the Alaska State Hospital and Nursing Home Association - and we are thrilled to have Dick Clarke, President and CEO of HFMA as our keynote speaker.
- (2) We are working with the State Hospital Association, AAHAM and Noridian on providing education for the upcoming Premera to Noridian fiscal intermediary change.
- (3) We have four outstanding events planned -including our first visit to the Alderbrook resort on South Puget Sound as

well as our usual stops at Seatac in December, Tacoma in February and Eastern Washington in May (this time in Chelan).

And even with all these plans, there are those who will feel left out. For those whose employers or clients are not hospitals, I understand. If there is something else you want to see, call me at 206-361-7416 or e-mail me at [gregg\\_terreson@kindredhealthcare.com](mailto:gregg_terreson@kindredhealthcare.com)

I write this letter but I have an excellent team with me to run the chapter. With Eric Teshima (who knows more about how to run the chapter than anyone else), Lee Johnson (who is also the AAHAM president) and John Nutter (as the new Treasurer) and our new board, things will get done. And when you count all of those who serve on the committees or participate in the LCC's, you see there are many more people who play a role in making this chapter succeed.

Just this May, we celebrated our 50th anniversary at the Coeur d'Alene meeting and we invited the past presidents to come. We had presidents from every decade from the 60's to this decade and all of them spoke to us. I was impressed with the outstanding men and women who have led us in the past - and somewhat humbled by what you have entrusted in me for the next 12 months. Thanks for your trust.

And finally, I want to thank Bob Hinman, our past president and all the time he spent with me going over all the issues related to running the chapter. Thanks!

Next time I will talk about this year's National theme, "Beyond The Numbers" and ponder what it means for us. See you in two months.

*Gregg*

## HFMA's Annual Meeting

# ANI Sets Attendance Record in Nashville

by Gregg Terresson  
CFO, Kindred Hospital, Seattle

**A** strong Washington/Alaska contingent was among the record attendance at the 2004 ANI, HFMA's annual meeting held this past June 27 to 30 at the Gaylord Opryland resort in Nashville.

On Sunday June 27, they offered the preconference sessions – all day sessions on Patient Financial Services, Healthcare Compliance and Managed Care, Revenue Growth, Information Analysis and the Medicare Cost Report.

The main sessions were from Monday June 28<sup>th</sup> to Wednesday June 30<sup>th</sup>. Each morning began with a keynote speaker. On Monday morning we heard from Benjamin Zander, conductor of the Boston Philharmonic, who gave us a rather spirited talk on the Art of Possibility. On Tuesday, we heard from a panel of hospital, payor and government speakers talk about aligning financial incentives with quality healthcare. On Wednesday, we heard from motivational speaker Connie Podesta who spoke about the communications challenges we all face and gave us all an entertaining and effective personality test.

There was also 72 breakout

sessions to choose from – covering everything from “Aggressive Management of Claims Denials” to “Why Don't My Physicians Meet Performance Benchmarks.” Although we could only attend 6 sessions, each attendee was provided a CD of most of the other presentations. Beyond the sessions, there were nearly 300

### Personality Test

We were given a choice to choose one of 4 shapes that best represents us:

**square,  
circle,  
triangle  
or squiggly line**

(Think quickly – what fits you best).

To find the meaning of each type, go to Connie's web site at [www.conniepodesta.com](http://www.conniepodesta.com)

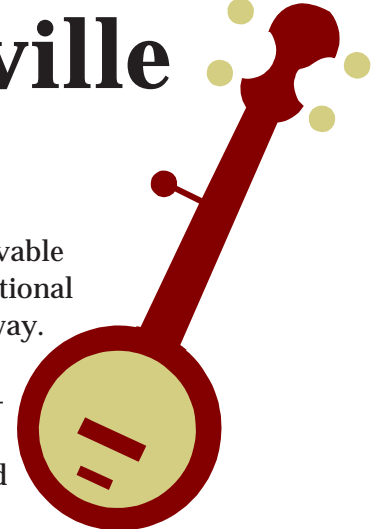
vendors from every conceivable service ready to discuss their services with you and give away (with their name prominently emblazoned on it) every

conceivable promotional giveaway.

Some attendees walked away with prizes – this year's hot items were Apple I-Pods, digital cameras and portable DVD players.

And during the chapter awards dinner on Monday, the Washington/Alaska chapter was given a special award for our highly successful joint meeting we had with the Oregon chapter in Portland last September.

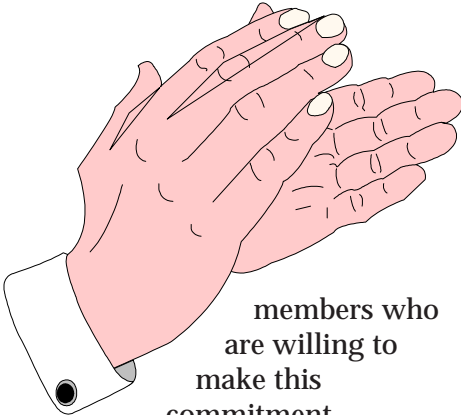
*ANI moves to the West Coast next year – to Las Vegas from June 26 to June 29 at the Bally's resort. Planning even farther ahead, ANI will be in Orlando in June 2006 and New Orleans in June 2007. Consider an upcoming trip.*



# Chapter Recognition Awards

by Tom Muller

Members who are willing to volunteer their time and energy are essential to the survival of volunteer organizations, such as HFMA. Washington-Alaska chapter is fortunate to have many



members who are willing to make this commitment.

This year the chapter is pleased to recognize four of these members for outstanding contributions to the chapter and its members. The ANI scholarship was presented to **Scott Nelson** and the President's Awards were presented to **Corey Shank, Mark Flaten, and Rik Lewis**.

In 2004 Washington-Alaska was the lead chapter in preparing the Region 11 Symposium. As chairman of the Region 11 Symposium Council, Scott put major effort into both the recruiting of keynote and breakout speakers, and meeting with representatives from the California and Nevada chapters to coordinate the logistics of the meeting. Scott also worked as a volunteer at the Seattle ANI. In addition, Scott has consistently been very active in both the LCC and the Matrix over a long period of time. This included leadership roles of council and committee

chairmanships, board of directors, and progression through the chapter officer positions.

Corey recruited, trained, and managed all of the Course Coordinators for the Region 11 Symposium. This is a major juggling act to make sure that the right person is in the right place at the right time. In addition, he was also active on Council 2.

Mark and Rik have taken over the chairmanship of the vendor fair at the annual joint meeting with AAHAM. In addition to coordinating the activities of two different organizations, it also involves considerable effort in recruiting participants for the vendor fair and insuring that each vendor has what they need to set up and operate. Mark and Rik also worked as volunteers at the Seattle ANI. In addition, Mark and Rik have been active on the Chapter Operations Council (Council 1).

All members of the chapter are eligible for these awards except current officers and directors. Recipients of the ANI scholarship are only eligible to receive the award once, but remain eligible to receive the President's Award. Nominations for these awards are made by each council and committee of the LCC at the February meeting. The final decision is made by the Board of Directors.

Congratulations to Scott, Corey, Mark, and Rik and a big "thank you" from the chapter for the effort you have expended to earn these awards. ■

## NORTH TO ALASKA



by Gregg Terresson

The Washington/Alaska chapter is holding a special one day meeting on October 13, 2004 in Anchorage for our Alaska members. Our meeting is being held in conjunction with the annual meeting of the Alaska State Hospital and Nursing Home Association from October 13 to 16 at the Marriott Hotel in Anchorage.

Headlining our event will be Dick Clarke, President and CEO of the Healthcare Financial Management Association. We will also cover the following issues

- Alaska Medicaid
- Critical Access Hospitals
- Medicare Issues
- Benchmarking tools

It has been quite a long time since we have had a meeting in Alaska. Through the efforts of 3 Alaska members, Cathy LeMay, Donna Herbert and David Morgan, we will make our long overdue return to Alaska. We are excited to return and hope to make this an annual event in Alaska.

All are welcome to attend. ■





**hfma** washington / alaska chapter  
healthcare financial management association

# Job Opportunities

<b>POSITION AVAILABLE</b>	<b>ORGANIZATION</b>	<b>LOCATION</b>
Accountant .....	Providence WA Regional Svcs .....	Renton, WA
Accounting / IS Supervisor .....	Kittitas Valley Health Services .....	Ellensburg, WA
CFO/Controller .....	Klickitat Valley Health Services .....	Goldendale, WA
CFO .....	Benewah County Hospital .....	St. Maries, ID
CFO .....	Shoshone Medical Center .....	Kellogg ID
CFO .....	Ski Resort Area .....	Idaho
CFO .....	Community Hospital .....	S E Alaska
Controller .....	Yukon-Kuskokwim Health Corp .....	Bethel, AK
Coordinator, O/P-Prof Svcs Rev Mgmt Prog ...	Harborview Medical Center .....	Seattle, WA
Director PFS .....	Quincy Valley Medical Center .....	Quincy, WA
Director PFS .....	Community Hospital .....	S E Alaska
Financial Analyst .....	Harborview Medical Center .....	Seattle, WA
Home Health Manager .....	Community Hospital .....	S E Alaska
Patient Account Manager .....	225 bed hospital .....	Western Washington
Revenue Cycle Director .....	Deaconess Medical Center .....	Spokane, WA
Revenue Cycle Manager .....	UW Health Sciences Center .....	Seattle, WA
Revenue Cycle Mgr, Medical Specialties .....	Harborview Medical Center .....	Seattle, WA
Senior Accountant .....	Providence WA Regional Svcs .....	Renton, WA
Senior Financial Analyst Coordinator .....	Central Washington Hospital .....	Wenatchee, WA
Senior Financial Analyst .....	Providence Health Care .....	Spokane, WA
Senior Payer Contract Analyst .....	Providence WA Regional Svcs .....	Renton, WA

## FOR MORE INFORMATION...

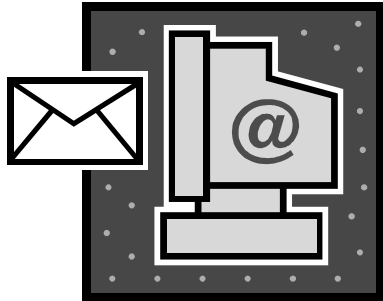
...on these listings or to include a listing, please contact Peg Figy,  
(509) 474-5480 or emailto: [figyp@holy-family.org](mailto:figyp@holy-family.org)

See also National HFMA's website ([www.hfma.org](http://www.hfma.org)) for additional job listings.

Last update: July 6, 2004

# HOW DO I CHANGE MY HFMA INFORMATION?

All of our chapter directory information including e-mail and addresses for the newsletter are received from the National HFMA database.



The easiest way to make changes is via the internet. Simply follow these steps to change any of your personal information.

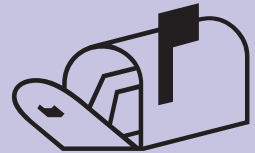
- 1. Log on to <http://www.hfma.org>**
- 2. Go to the membership section**
- 3. Log in using the username and password prompts**
- 4. Follow instructions to access your Profile**
- 5. Edit information.**

**WIN \$100.00**



You could win \$100 by writing an article for N.W. Outlook! Share your knowledge & experiences with other HFMA Members. You can help make a difference!

Please send information & articles for upcoming newsletters to:



Ginger Rhoades  
634 Valley Westside Road  
Colville WA 99114

Phone:  
509-684-5778

E-mail: [mgbell@theofficenet.com](mailto:mgbell@theofficenet.com)



## Fall Meeting

**Sept 22-24, 2004**

**HFMA Workshop,  
Meeting**

**Alderbrook Inn  
Union, Washington**

**SEE YOU THERE!**

*Would you like to check  
your progress toward a  
Founders Merit Award.*

*Individual scoring records  
for the Founders Merit  
Award program are main-  
tained for chapter members  
by LCC Council III.*

*To receive a copy of your  
record,  
please contact*

**Tom Muller**

Telephone: (360) 236-4215  
Facsimile: (360) 664-8579  
Email: tom.muller@doh.wa.gov



## CORPORATE SPONSORS

The Chapter would like to thank  
the following companies  
for 2003 - 2004 sponsorships:

### PLATINUM LEVEL

Bank of America  
Bennett Bigelow & Leedom PS  
Case Mix Analysis  
Merchants Credit Association  
Moss Adams LLP  
Pacific Medicaid  
Resource Corp of America  
TIAA-CREF

### GOLD LEVEL

Advanced Receivables Strategy,  
Perot Systems Healthcare  
Benefit Recovery Service  
CIT Group  
Clark Nuber  
Healthworks  
KPMG LLP  
LeMaster & Daniels  
Ogden Murphy Wallace  
Que Financial  
Parker Smith & Feek  
Protiviti  
Triage Consulting Group

### SILVER LEVEL

Audit & Adjusment  
Avega Health System, Inc.  
Michael R. Bell & Company  
Thomas D. Dingus, CPA PLLC  
The enVision Group  
Foster Pepper & Shefelman PLLC  
GSB Law  
Sheryl Kennedy, CPA LLC  
R & B Solutions  
Spencer Kinney  
Whitman Garvey Inc



# Jim Heilsberg Earns Best Newsletter Article Award

by Tom Muller

Washington State Department of Health

The article "My Dad Died Today" authored by Jim Heilsberg was voted the best newsletter article for 2003-2004. The article examines the issue of the proper setting for hospitals to provide for patients close to death, as well as the personal impact of the death of his father. This article appeared in the January-February 2004 issue of NW Outlook and earned \$100 for Jim.

Second place in the best newsletter article contest went to Nolan Newman for his article "Tax Strategies for Structuring Programs". This article addresses the issues of choosing a suitable platform, legal structure, and entity for program development in both the for-profit and not-for-profit settings. This article appeared in the November-December 2003 issue of NW Outlook and earned \$75 for Nolan. Liana Smith was also an author of this article, but since she was not a member of Washington-Alaska HFMA, she was not eligible to share in the award.

"Comments Upon Receiving the Frederick C. Morgan Award", authored by Al Hanson, is the article that won the \$50 reward for third place in the best newsletter article contest. This article appeared in the June-July 2003 issue of NW Outlook. In this article Al reminisces about his experiences in healthcare and in HFMA. His contributions to the chapter, to the region, and to the national organization eventually

culminated in the most prestigious individual award bestowed by HFMA, the Frederick C. Morgan Individual Achievement Award.

Council III extends congratulations to the winners and a big "thank you" to all members writing articles for the NW Outlook. In addition to the winners, the following members wrote articles appearing in the NW Outlook from June 2003 through April 2004: Jarod Crooks, Mike DeLuca, Annette Edwards, Peg Figy, Bob Hinman, Tom Muller, Scott Nelson, Corey Shank, Gregg Terreson, Eric Teshima, and Cindy Vidano.

Another big "thank you" to David Cartier, Larry Hettick, Pattie Kloehn, and Jeannette Neibert for the articles they contributed to NW Outlook. However, they were not eligible for the best newsletter article contest, since they were not members of Washington-Alaska HFMA.

You are strongly encouraged to submit articles for upcoming editions of the NW Outlook chapter newsletter. The 2004-2005 best newsletter article contest starts with this issue (May-June 2004) As an incentive for writing articles winners in the best newsletter article contest receive \$100 for first place, \$75 for second place, and \$50 for third place, as well as recognition and appreciation from the readers of NW Outlook. Also remember that newsletter articles earn points in

the Founders Merit Award program.

Members of Council III vote to pick winners immediately prior to the May Board of Directors meeting each year. The Board then acts on the recommendations from Council III. All Washington-

**My Dad Died Today**  
by Jim Heilsberg  
CFO/COO  
Whitman Hospital

**My dad died today.**  
On 9/29/2003 my Dad died at Whitman Hospital and Medical Center in a patient room with family members near by. The focus of this article is on the impact this event has had on me as well as how the hospital handled his death.

**How Dad lived his last 10 years**  
My Dad suffered from Prostate Cancer that was diagnosed 10 years prior to his death. He had an operation to remove his prostate at the time of diagnosis and went through radiation that allowed him to be cancer free for 5 years. He then went through various treatments over the last 5 years of his life that allowed him to be with his family for these 10 years.

Another article could be written on the issue of whether this was an appropriate expenditure for society to make so that my Dad could be with his family those ten years.

My Dad went into the hospital 3 weeks before his death, came home and then went in a week before his death and did not come home but rather died in a hospital bed. Upon arriving for his last stay, he was placed in a semi-private room. Like many patients in this situation the family had to deal with death issues while another patient watched from the

bed next door. This is common practice in many of our hospitals. The question is, is it the best we can do for those in this situation.

The staff changed my Dad to a private room when it became clear he might not make it. This allowed the family to deal with death in a more of a private setting. The staff was caring and sensitive and did all I would have expected to help us deal with Dad's dying process.

Upon reflection however I have found myself asking the question, are hospitals providing the right setting and process for the dying? It feels like maybe we have room for improvement. Let me focus on several issues that if addressed, could help the family, friends and the patient better deal with the death process.

**The room**  
If I were going to design a room for my family and my personal beliefs the room would look much different than another person's perspective and beliefs. Regardless of what the common belief is within the community, our patient rooms are probably not set up to allow for a dying process that allows for grief to occur in a sensitive or healthy environment. This is part of the reason that an effort has arisen to sensitize our facilities to the death process. It is often referred to as palliative care. Part of what this effort is meant to

deal with, is designing the care and care setting so that family can deal with death with dignity, compassion and in a setting that the family will feel honored by.

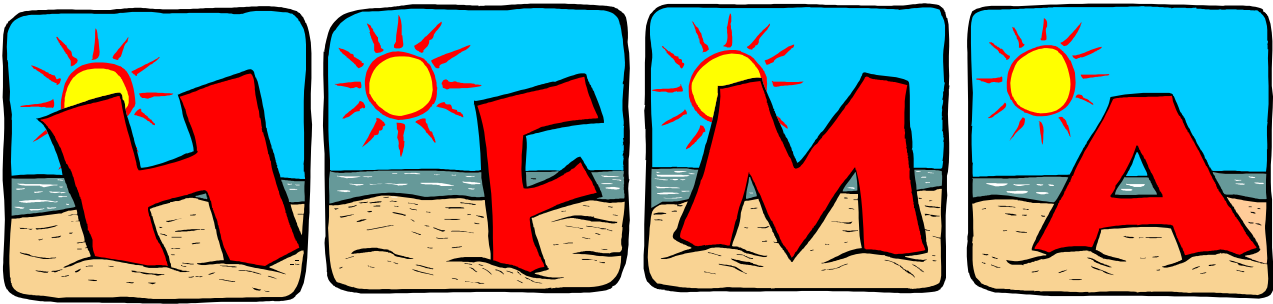
We may not be able to deal with all the issues of every person's beliefs and desires, but we can make some improvements. One improvement that some are looking at involve changing the selected rooms so that they are designed to assist the family going through the dying process. This effort involves doing simple things. Things like taking out one of the beds and putting a couch in the room. It can involve putting in a little fridge for snacks, or a recliner for family to relax in. Other things like painting the room differently and putting in a wallpaper border on the wall as well as putting up a few pictures. In general the changes would

Page 8 Washington/Alaska HFMA Chapter Jan. - Feb. 2004

Alaska HFMA members are eligible to compete for these awards. However, articles that are a regular feature of NW Outlook, such as the President's Corner, Employment Opportunities, Founders Award winners, etc. are not included in the contest.

Couldn't you find use for an additional \$100? If so, get started on those articles. You can't win if you don't write. So, please submit those articles to Ginger Rhoades, Newsletter Editor at [mgbell@theofficenet.com](mailto:mgbell@theofficenet.com) ■





# Snapshots



Past Chapter Presidents honored.



Mark Flaten and Rik Lewis receive President's Award.



2004-2005 Board installed.



New officers installed and outgoing president honored. L to R John Nutter-Treasurer, Lee Johnson-Secretary, Eric Teshima-President-Elect, Gregg Terreson-President, Bob Hinman-Immediate Past President, Al Hanson-Past President, officiating.

---

# In The Rear View Mirror

No, I'm not leaving the organization, just looking back at a great year.

by Bob Hinman



It's hard to believe my President's year has come and gone already. Last night was the culmination of the year with the HFMA Awards Banquet at ANI in Nashville. Our Chapter won 3 awards this year. The first was for membership growth. I thought there was no way to top last years growth, but we did by 2.2%. Our year-end membership was 743.

The second award was a Yerger Award for the joint meeting with Oregon. The meeting with Oregon is always outstanding and this year's meeting was one of the best. The final award was another Yerger Award for the Region 11 Symposium meeting, for which our Chapter took a lead role this year. The Symposium set attendance records thanks to a lot of hard work from our Chapter members.

This year's National HFMA theme, "It's Personal", really resonated with me. It is all of the friendships and industry contacts that I cherish the most from my HFMA experience. After last night's awards ceremony, several outgoing Presidents from other Chapters sat with a couple of us from Washington/Alaska at one of the hotel watering holes. There was relief of finally being done with our President's year, but also some sadness that it is over. There isn't a single President that I've asked that wouldn't readily volunteer to do it again.

While the Oregon and Region 11 Symposium meetings were highlights, it was our Chapter's 50<sup>th</sup> Anniversary party that was most memorable for me. It was a real honor to have 13 Past Presidents, almost

from every decade, at our celebration. Sister Loretta Marie, Chapter President from 1955 was hoping to attend, but unfortunately had a scheduling conflict. Ironically, the earliest Past President in attendance was Chapter President in my birth year. Here's a list of all of the Past Presidents that attended our 50<sup>th</sup> party:

<b>Ken Squirer</b>	<b>1963</b>
<b>Gordon Stavig</b>	<b>1967</b>
<b>John Peschek</b>	<b>1971</b>
<b>Paul LeBrun</b>	<b>1973</b>
<b>Dave Millsap</b>	<b>1974</b>
<b>Jim Mefford</b>	<b>1979</b>
<b>Terry Stone</b>	<b>1980</b>
<b>Lori Mitchell</b>	<b>1984</b>
<b>Jim Rowson</b>	<b>1990</b>
<b>Al Hanson</b>	<b>1992</b>
<b>Julie Meek</b>	<b>1995</b>
<b>Ginger Rhoades</b>	<b>1997</b>
<b>Tom Dingus</b>	<b>2002</b>

Looking further back, it has actually been a great 4 years as an Officer of this Chapter. I am very appreciative and feel extremely honored to have been given this opportunity to serve our Chapter. I now get to step into the background and turn over the reins to Gregg Terreson, Eric Teshima, Lee Johnson, and John Nutter. An amazing group of Officers that will continue to enhance the value and services the Washington/Alaska Chapter brings to you, its' members. Thank you all again for the privilege you have given me. ■

# Mark Your Calendars

by Eric Teshima  
Overlake Hospital Medical Center

***The next chapter workshop and meeting will be held September 22-24 at the Alderbrook Resort & Spa. Speakers have been lined up to talk about some of the hottest topics that will be affecting many members in the months ahead. Speakers include:***

- Dave Gitch, CEO Harrison Hospital, Keynote Speaker - "Critical Success Factors"
- Jeanne Scott, Washington DC Analyst – Medicare Modernization Act.
- Noridian representatives – Transition of Medicare Part A intermediary services from Premera to Noridian. Good opportunity to ask last minute questions before the live date October 1<sup>st</sup>.
- Cynthia Smith, MAA, - Update of MAA's transition to Outpatient PPS.
- Tom Dingus – GASB 34 and the MD & A.
- Dave Berk – CAH database and benchmarking.
- Eric Moro – Rural Health Clinic update
- Lori Nomura – Stark II and legal update
- State Auditors – Conflicts of interest, fraud & abuse, and what's new with their audits.
- Jeff Uyyek – WSHA Update
- Reimbursement Update



The Alderbrook Resort has been completely remodeled and is opening in July. You can check out the facilities at their website:  
[www.alderbrookresort.com](http://www.alderbrookresort.com)

Details are still being finalized so the brochures should be out around the end of July. Hope to see you there at the meeting.

## UPCOMING CHAPTER MEETINGS

EVENT	DATE	LOCATION
HFMA Workshop & Meeting .....	September 22-24, 2004 .....	Alderbrook Inn – Union, Wa
HFMA Workshop .....	December 2, 2004 .....	Doubletree – SeaTac
HFMA Region 11 Symposium .....	January, 2005 .....	Las Vegas
HFMA Workshop, Meeting & Vendor Fair .....	February 16-18, 2005 .....	Sheraton Hotel & Conf. Ctr. – Tacoma
HFMA Workshop & Meeting .....	May 25-27, 2005 .....	Campbell's Resort - Chelean, Wa
National HFMA ANI Conference .....	June 26-30, 2005 .....	Las Vegas
HFMA Fall Conference .....	September, 2005 .....	TBD

[www.waakhfma.org](http://www.waakhfma.org)



Published bi-monthly by the Washington/Alaska Chapter of HFMA

Editor: Ginger Rhoades  
634 Valley Westside Road  
Colville, WA 99114

Phone: (509) 684-5778

e-mail: [mgbell@theofficenet.com](mailto:mgbell@theofficenet.com)

### ***Inside This Issue:***

- President's Message
- ANI Sets Attendance Record in Nashville
- Chapter Recognition Awards
- North to Alaska
- Job Opportunities
- How Do I Change My HFMA Information?
- Win \$100
- Corporate Sponsors
- Best Newsletter Award
- Snapshots
- In the Rear View Mirror
- Mark Your Calendar for Fall Meeting
- Upcoming Chapter Meetings